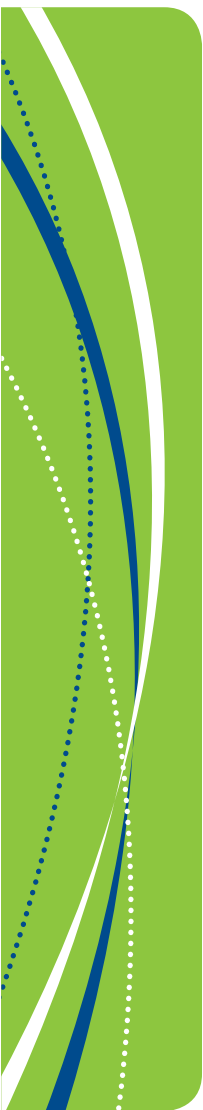


# RentConnect

Advice on how to find a home  
in the private rental market



## What is RentConnect?

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As a result of the housing affordability crisis, more people are accessing the private rental market.

The Department of Communities has developed RentConnect to help people find and secure a tenancy in the private rental market.

RentConnect works with clients to identify what type of assistance they require to locate and secure a private rental property.

RentConnect is partly funded by the Australian Government and the Queensland Government through the National Partnership Agreement on Homelessness.

## How RentConnect works

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A specialist Housing Services officer is available to sit down with you and identify what type of assistance you need. This officer is able to provide information and practical advice to help you:

- understand the process of finding a suitable rental property
- learn how the rental application process works
- prepare an application to secure a home in the private rental market
- understand which documents you need to rent a property
- connect with local real estate agents and community services.

## Other assistance

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### Fact sheets

A range of fact sheets are available for people who need advice on finding a home to rent in the private market. Topics include:

- Identifying your housing needs
- Documents you need to rent a property
- Finding a rental property
- Making a good impression
- Inspecting a rental property
- Applying for a tenancy
- Starting a tenancy
- Moving in
- Where to get help about renting
- Tenancy databases

These fact sheets are available from all Housing Services offices or from the internet at [www.communities.qld.gov.au](http://www.communities.qld.gov.au)



## **Bond loan**

A bond loan is an interest free loan for people who cannot afford to pay a full rental bond to move into private rental accommodation. You can apply by completing and sending us an application form which is available to download from the internet at [www.communities.qld.gov.au](http://www.communities.qld.gov.au)

## **Rental grant**

A rental grant is a once-only grant of two weeks rent to help meet some of the costs associated with moving into private rental accommodation. The grant is available for people who are experiencing a housing crisis, and does not have to be repaid. If you wish to apply, complete an application form which is available at [www.communities.qld.gov.au](http://www.communities.qld.gov.au)

## More information

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RentConnect is currently expanding throughout Queensland. For details of Housing Services offices which provide RentConnect services or general information about renting, visit [www.communities.qld.gov.au](http://www.communities.qld.gov.au) and click on Housing and Homelessness Services or phone 1300 880 882.

### **Residential Tenancies Authority**

Visit [www.rta.qld.gov.au](http://www.rta.qld.gov.au) for fact sheets, forms and publications about renting in the private market, or phone 1300 366 311 (for the cost of a local call).

### **Tenant Advice and Advocacy Service**

Tenants interested in more information on their rights and responsibilities can access the Tenant Advice and Advocacy Service. Visit [www.housing.qld.gov.au/renting//info/taasq.htm](http://www.housing.qld.gov.au/renting//info/taasq.htm) for services located in your area. Workers can assist on the phone or appointments can be made for face-to-face support.

If you are having difficulty understanding this information, please contact the department on 1300 880 882 and we will arrange to have an interpreter assist you.